IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s):

John Douglas Methot

Appln. No.:

Unknown Confirm. No.: Unknown

Filed:

Herewith

Title:

SYSTEMS FOR PROVIDING EXTENSIBLE HELP

PATENT APPLICATION

Art Unit:

Examiner:

Customer No.: 23910

CERTIFICATE OF MAILING BY "EXPRESS MAIL" UNDER 37 C.F.R. §1.10

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Tina Galdos

Signature Date: Februa

UTILITY PATENT APPLICATION TRANSMITTAL LETTER UNDER 37 C.F.R §1.53(b)

Mail Stop PATENT APPLICATION Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing is the patent application identified as follows:

Inventor(s):

John Douglas Methot

Title: SYSTEMS FOR PROVIDING EXTENSIBLE HELP

No. of pages in Specification (including cover page, claims and abstract): 28; No. of Claims: 6

No. of Sheets of Drawings: 2 ; Formal: \checkmark , Informal: ____.

| A De | eclaration. | | | | |
|---|---------------------|-----------------------|---|--|--------------------|
| An A | Assignment and R | ecordation Form C | over Sheet. | | |
| | _ | | | | |
| A ce | rtified copy of a p | priority application. | | | |
| A Po | ower of Attorney. | | | | |
| An I | nformation Discle | osure Statement Un | der 37 C.F.R. §1.5 | 6. | |
| he filing fee pursuant to 37 | | | ws: us under 37 C.F.R. | § 1.27. | |
| For | Number Filed | Number Extra | Rate Small Entity/Other Than Small Entity | | Total |
| BASIC FEE (37 CFR 1.16(a)) | | | | \$385.00 \$770.00 | \$770.00 |
| TOTAL OLABAG | <u>6</u> - 20 | <u>o_</u> * | X | \$ 9.00 | \$ |
| TOTAL CLAIMS (37 CFR 1.16(c)) | | | Х | \$ 18.00 | |
| | <u>6</u> - 3 | <u>3</u> * | X X X | \$ 18.00 \$ 43.00 \$ 86.00 | \$258.00 |
| (37 CFR 1.16(c)) INDEPENDENT CLAIMS | | 3_* | Х | \$ 43.00 | \$258.00 \$0.00 |
| (37 CFR 1.16(c)) INDEPENDENT CLAIMS (37 CFR 1.16(b)) MULTIPLE DEPENDENT CLAIR | | 3 * | X X + | \$ 43.00 \$ 86.00 \$145.00 | |
| (37 CFR 1.16(c)) INDEPENDENT CLAIMS (37 CFR 1.16(b)) MULTIPLE DEPENDENT CLAIR | M PRESENT | | X X + | \$ 43.00 \$ 86.00 \$145.00 \$290.00 | \$0.00 |

The Commissioner is hereby authorized to charge any deficiencies or credit

overpayment to Deposit Account No. 06-1325. A duplicate copy of this authorization

is enclosed.

This application is filed pursuant to 37 C.F.R. §1.53(b) in the name of the above-identified Inventor(s). This application claims priority to an earlier-filed Provisional patent application, as set forth more fully in this application. Please direct all correspondence concerning the above-identified application to the following address: SHELDON R. MEYER, ESQ. FLIESLER MEYER LLP Four Embarcadero Center, Fourth Floor San Francisco, California 94111-4156 Telephone: (415) 362-3800 Respectfully submitted, Date: <u>February 25, 2004</u> Stephen R. Bachmann Reg. No. 50,806 \ FLIESLER MEYER LLP Four Embarcadero Center, Fourth Floor San Francisco, California 94111-4156

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